

Compare ChargePoint cloud plans

ChargePoint cloud plan features, bundled by category and plan type.

Category	Feature	Power (CPF50)	Community (CPF50)	Commercial (CT4000 & CP6000)	Enterprise (CT4000, CP6000, DC)
Station Management	Station software updates	✓	✓	✓	✓
	Real-time station status	✓	✓	✓	✓
	Reporting & analytics	✓	✓	✓	✓
	User management & administrative controls	✓	✓	✓	✓
	Valet dashboard	✓	✓	✓	✓
	Access control		✓	✓	✓
	Pricing control		✓	✓	✓
	On-station video uploads			✓	✓
	Station messages			✓	✓
Basic Power Management	Power sharing at circuit, panel, and site levels	✓	✓	✓	✓
	Cable sharing (AC stations only)	✓	✓	✓	✓
	Fixed power derating (AC stations only)	✓	✓	✓	✓
	Delayed charging scheduling (CPF50 only)	✓	✓	✓	✓
	Hierarchical power sharing	✓	✓	✓	✓
Driver Management	Notify when available		✓	✓	✓
	Tap to charge		✓	✓	✓
	Connections		✓	✓	✓
	Waitlist			✓	✓
	Publicly show stations on ChargePoint network map			✓	✓
	EV charging network roaming			✓	✓
Advanced Power Management	API supporting Automated Demand Response (ADR)				✓
	Time of use power sharing				✓
	Reporting on meter data and advanced analytics				✓
	Power module hours balancing (DC only)				✓
	Dynamic power module allocation (DC only)				✓

All plans include network connection, API access, 24/7 support for station hosts and drivers.

Disclaimers

- Contact your ChargePoint representative to learn about hardware compatibility and ChargePoint additional fleet cloud software.
- Features are available on supported ChargePoint stations or supported third-party stations through OCPP.
- ChargePoint CPF50 station is only compatible with Power, Community, and additional fleet cloud plans.

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Included in all plans	
Network connection	Enables 24/7 remote monitoring and status of stations.
API access	Leverage the ChargePoint API available with your cloud plan and integrate ChargePoint with in-house and third-party systems.
Driver Mobile App	Single place for drivers to find available stations, start charging, get updates on charging sessions, see station pictures, read driver tips and access FAQs.
Driver Portal	Web-based companion to the Driver App. Drivers can find and connect to available stations, join a waitlist, and manage their account on the web.
24/7 Driver Support	ChargePoint provides full support to EV drivers over the phone.
Station Owner Support	Supports station managers 24/7 over the phone and via email.

Station Management					
Feature	Description	Power	Community	Commercial	Enterprise
Station software updates	Downloads software upgrades over the air so the latest features and performance enhancements are always available.	✓	✓	✓	✓
Real-time station status	Get a real-time look at station status, driver details, power use, energy costs, and driver revenue.	✓	✓	✓	✓
Reporting & analytics	Leverage 35+ prebuilt charts and reports to understand station usage, session fees, utility costs, station health, environmental impact and more.	✓	✓	✓	✓
User management & administrative controls	User management with rights granting and dedicated roles and permissions across multiple sites. Enables secure delegation of configuration and setup tasks, and reporting to third parties for grants and incentive programs.	✓	✓	✓	✓
Valet dashboard	Dedicated dashboard that notifies valet staff when cars are done charging so they can be moved.	✓	✓	✓	✓
Access control	Manage who can access stations and when, including notifying drivers that specific stations may be restricted from public access.		✓	✓	✓
Pricing control	Gives station managers the option to set prices that drivers pay to use their stations. Prices can be based on energy cost, duration, time of use or session.		✓	✓	✓
On-station video uploads	Allows branded video content to be automatically played on supported stations.			✓	✓
Station messages	Get feedback on your stations directly from the ChargePoint Driver App.			✓	✓

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Driver Management					
Feature	Description	Power	Community	Commercial	Enterprise
Notify when available	Enables drivers to get notified through the Driver App, by text, or email when a specific station becomes free to use.	✓	✓	✓	✓
Tap to charge	Enables drivers to tap to start a charging session using a device with iOS or Android.		✓	✓	✓
Connections	Share offers with select EV drivers, such as discounted charging or access to specific stations, to boost loyalty and deliver a great driver experience.		✓	✓	✓
Waitlist	Enables drivers to get in line to use ChargePoint stations, using the Driver App.			✓	✓
Publicly show stations on ChargePoint network map	Make stations publicly available to view on the ChargePoint network.			✓	✓
EV charging network roaming	Allows drivers from supported third-party networks to use accessible ChargePoint stations with one account. ChargePoint supports OCPP-J 1.6, OCPI 2.1.1, OICP 2.1.			✓	✓

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Power Management					
Feature	Description	Power	Community	Commercial	Enterprise
Power sharing at circuit, panel and site levels	Manages available power at a circuit, panel or site level so more charging stations can be installed without upgrading existing electrical facilities.				
	Circuit Sharing: Two or more discrete chargers share a single circuit that is oversubscribed, power sharing algorithm ensures that the circuit limit is never exceeded.	✓	✓	✓	✓
	Panel Sharing: Stations typically wired with their own circuits to a panel that is oversubscribed, power Sharing algorithm ensures that the panel limit is never exceeded.				
	Site Sharing: Stations at a location that may or may not have physical limits (circuit limits or panel limits) are grouped by the customer, and power sharing algorithm ensures that the limit for the site is never exceeded.				
Cable Sharing (AC only)	Enables a dual-port station to be wired to a single circuit so as not to exceed the breaker capacity.	✓	✓	✓	✓
Fixed Power Derating (AC only)	Permanently fixed de-rating of a station to a max power. Enables stations to be provisioned on smaller circuits without exceeding the rated capacity.	✓	✓	✓	✓
Delayed Charging Scheduling (CPF only)	Schedules the time when charging starts to reduce electrical costs (CPF50 only, more stations to come).	✓	✓	✓	✓
Hierarchical Power Sharing	Set different power sharing limits for different groups and have the power sharing algorithm ensure that all limits are never exceeded.	✓	✓	✓	✓
API Supporting Automated Demand Response (ADR)	Allows site host to control all stations (both ChargePoint and third- party stations) in one interface through ADR, an open protocol for load management.				✓
Time of Use Power Sharing	Schedule the exact time when charging starts to reduce electrical costs. For example, vary the power level by time of day to avoid peak time charging.				✓
Reporting on Meter Data and Advanced Analytics	Detailed, advanced reporting on meter and other charging data in 15-minute increments.				✓
Power Module Hours Balancing (DC only)	Ensure the workload is balanced among all the modules in a Paired CPE250 or Power Blocks in an Express Plus system to promote longevity of the Power Modules (ChargePoint Express products only).				✓
Dynamic Power Module Allocation (DC only)	Allocates available power among stations dynamically to charge more EVs faster (for Paired CPE250 and Express Plus Stations only).				✓